

REPORT TO: EDUCATION & SOCIAL SERVICES COMMITTEE 13 FEBRUARY 2008

SUBJECT: COMMUNITY CARE PERFORMANCE REPORT, THIRD QUARTER, OCTOBER – DECEMBER 2007

BY: DIRECTOR OF COMMUNITY SERVICES

1. REASON FOR REPORT

- 1.1 The Committee is invited to scrutinise the Performance Indicators for Community Care for the quarter, 1st October to 31st December 2007, as detailed in **APPENDIX 1** to the report.
- 1.2 This report is submitted to Committee in terms of Section D (23) of the Council's Administrative Scheme relating to the exercise of the function of the Council as Social Work Authority under the Social Work (Scotland) Act 1968.

2. RECOMMENDATION

- 2.1 It is recommended that the Committee scrutinise the performance information contained within APPENDIX 1.**
- 2.2 It is recommended that the Committee approve the performance targets contained within APPENDIX 1.**

3. BACKGROUND

- 3.1 The Community Care indicators are presented across eight areas of activity. Almost all of the indicators for Community Care were new following Committee approval of revised Performance Indicators for Community Care on 4 April 2007. Targets for each indicator are being presented to Committee now that data from the first three quarters has been analysed. The "traffic light" code has therefore only been applied in respect of the indicators for which a previous baseline and target had been established. The Committee is asked to note the following:
- 3.2 **APPENDIX 1** details the performance of Community Care indicators for the period October – December 2007. Committee are asked to note the following:
- 3.2.1 Mental health
CommS339a: It is anticipated that this target will be met in quarter 4.
CommS338b: This target will be met in full at quarter 4.
- 3.2.2 Domiciliary Care
CommS487: Data is currently only available for October and November. This is due to system restrictions with Carefirst.
CommS487a: Data is currently only available for October and November. This is due to system restrictions with Carefirst.

3.2.3 Voluntary Grants & Contracts:

CommS389: The systems are now in place to review the Approved Provider List, however it is not possible to progress evaluation at this stage due to a lack of staff resources. It is hoped to progress this when the additional Contracts Officer takes up post in February.

3.2.4 Learning Disability Services:

CommS332: There is currently further discussions taking place to improve measuring the target. The figure will be reported based on figures known as of 1st April.

CommS439: A plan is in place to develop a new Challenging Behaviour Service in Moray which would see the resettlement of 4 individuals by summer 2008.

CommS500: A manual check of annual reviews completed is to be carried out in quarter four to ensure accuracy of data.

3.2.5 Occupational Therapy:

Due to system restrictions in Carefirst quarter 3 data will be reported with quarter 4 in April.

4. SUMMARY OF IMPLICATIONS

(a) Corporate Development Plan/Community Plan/Service Improvement Plan

This report is in line with the Working Principles – Delivering the Plan, objective number 5, Accountable to the Public, within the Corporate Plan.

(b) Policy and Legal

This report covers the Community Care reporting requirements for Audit & Performance Committee and selected national indicators reported to the Scottish Executive and Audit Scotland.

(c) Resources (Financial, Risks, Staffing and Property)

None

(d) Consultations

Consultation has taken place with the lead officers for Community Mental Health Services, Domiciliary Care, Learning Disability Services, Physical/Sensory Services, Contracts Officer and Lead System Manager who are in agreement with information set out in **APPENDICES 1.**

5. CONCLUSION

5.1 It is recommended that the Committee scrutinise the Statutory Performance Indicators for Social Work as detailed in **APPENDIX 1** to the report.

Author of Report: Gavin McClafferty, Research & Information Officer

Background Papers: Held by Author

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